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## Objective

Seeking a Program Management position utilizing my strong interpersonal, organization, and leadership skills.

## Education

North Carolina State University :: Raleigh, NC :: May 2006  
Bachelors of Science in Computer Science  
- GPA: 4.0  
Relevant Courses: Ergonomics  
Human Computer Interaction (Graduate Level)

## Experience

IBM :: Research Triangle Park, NC :: Jan. 2004 – Present.  
Rational User Experience – Software Engineer Intern  
- Implement out of the box experience for Rational development products.  
- Code and test UI for user assistance materials, such as tutorial and sample frameworks.  
- Interface with several design and development teams.  
- Participate in usability testing of products.  
Railinc :: Cary, NC :: June 2003 – Jan. 2004.  
Customer Support Representative Intern  
- Assisted North American rail lines.  
- Transitioned customers from an old service to the replacement service.

## Projects

Senior Design Project :: Microsoft Sponsored :: Present.  
Team Leader  
- Engineer requirements and plan iterations.  
- Organize and delegate work items that correspond directly to project requirements.  
Innovating in Technology Course Project :: Fall 2005.  
Team Leader  
- Kept project on track by monitoring progress and making major decisions.  
- Invented a text-based alternative for audio phone menus then prototyped product.  
Software Engineering Course Project :: Fall 2004.  
Team Leader  
- Developed a bug tracking Eclipse plug-in.  
- Completed weekly Risk Assessment forms.  
- Architected project by creating UML class diagrams.

## Skills

Software: Visual Studio, Visual Studio Team System, Eclipse, Photoshop, Flash.  
Technologies: Java, C#, HTML, JavaScript, CSS, XML.  
Professional: Interpersonal, Organizing and planning, Attention to visual design and usability, Problem solving.